

Tip

How-To

Cleaning Plates/Barrel

To remove product buildup, when iron is unplugged and cool, use a clean damp cloth to wipe the barrel clean. If products are not routinely cleaned off barrel, it can cause plate coatings to wear or chip.



Cord Maintenance

Do not wrap the cord tightly around the tool itself, which causes the cord to wear prematurely. The cord should be coiled and can be held together with a cord organizer or by wrapping the cord around itself.



Marcel Iron Troubleshooting

Issue

Recommended

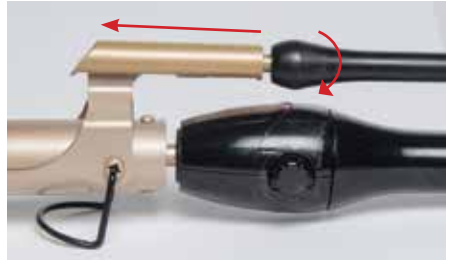
Gap between clamp and barrel

When iron is unplugged and cool, hold clamp tight to barrel with one hand and pull up handle with other hand until clamp is flush against barrel.



Upper handle doesn't rotate freely

If bracket is pressing against the upper handle, push it back so handle can rotate freely. If iron is hot, handle with caution.



Scratched or cracked barrel

If damaged when student first opens box, order replacement.
If damage is due to a drop or misuse, student purchases replacement.



Does not heat up

If defective when student first opens box, order replacement.
If iron doesn't heat up after use, order replacement
If damage is due to a drop or misuse, student purchases replacement.

Does not turn on

If defective when student first opens box, order replacement.
If iron doesn't turn on after use, order replacement
If damage is due to a drop or misuse, student purchases replacement.

Cord is damaged

If cord is damaged when student first opens box, order replacement.
If damage is due to wrapping cord or misuse, student purchases replacement.



Please carefully review the manufacturer's care and use instructions in the manual included in the original packaging.