

## Tip

## How-To

### Cleaning Plates/Barrel

To remove product buildup, when iron is unplugged and cool, use a clean damp cloth to wipe the plates clean. If products are not routinely cleaned off plates, it can cause plate coatings to wear or chip.



### Cord Maintenance

Do not wrap the cord tightly around the tool itself, which causes the cord to wear prematurely. The cord should be coiled and can be held together with a cord organizer or by wrapping the cord around itself.



# Flat Iron Troubleshooting

Issue	Recommended
Iron turns off when in use	Auto shut off safety feature activates after approximately 60 minutes. Simply turn off and turn on again to reheat iron.
Housing is broken	If damaged when student first opens box, order replacement. If damage is due to a drop or misuse, student purchases replacement.
Plates are scratched or damaged	If damaged when student first opens box, order replacement. If damage is due to a drop or misuse, student purchases replacement.
Does not heat up	If defective when student first opens box, order replacement. If iron doesn't heat up after use, order replacement If damage is due to a drop or misuse, student purchases replacement.
Does not turn on	If defective when student first opens box, order replacement. If iron doesn't turn on after use, order replacement If damage is due to a drop or misuse, student purchases replacement.
Cord is damaged	If cord is damaged when student first opens box, order replacement. If damage is due to wrapping cord or misuse, student purchases replacement.



*Please carefully review the manufacturer's care and use instructions in the manual included in the original packaging.*